

Video Relay Services (VRS) is wonderful for use by Deaf/Hard-of-Hearing. I want to see it become an important real-time communication service. The VRS is closer to functional equivalency than other telecommunications services and faster than using phone relay. Please do not allow the FCC to further reduce the VRS rate of reimbursement until it becomes available 24/7 with high quality services and accessibility. Please also reconsider the decision to refuse reimbursement for video mail. Deaf/Hard of hearing people need a way for others to leave them messages.